

Information

Group Reservation

A group is defined as a booking of more than 10 people.

Terms

- The booker is responsible for payment of the stay. The invoice or a payment link will be sent after the stay has ended.
- Split payments are not possible. It is the booker's responsibility to collect payment from fellow travelers.
- Additional catering services will be added to the total bill and charged after the stay.
- Beverages are charged based on consumption and per opened bottle, and will be added to the total bill. If you wish to purchase beverages separately, payment is made directly to the staff during dinner. It is not possible to charge drinks to the room.
- It is possible to rent a room for 800 DKK per day, which can be used as a meeting place, lounge, or for presentations. The room is equipped with a refrigerator, and you are welcome to bring your own drinks and snacks. The group is responsible for disposing of any bottles and cans.
- For lost keys, a fee of 1,000 DKK per key will be added to the total bill. The booker is liable for this.

Conditions

Reduction

- Less than 30 days before arrival, rooms cannot be reduced or canceled. The booker will therefore be liable for the room and will be charged the full amount for any canceled rooms.
- The final number of participants for catering can be adjusted up to 10 days before the start of the event. If the number is reduced or canceled after this point, the confirmed number of participants will be charged in full.

Cancellation

- Up to 60 days before the event: free cancellation.
- Less than 60 days before the event: 50% of the confirmed number of rooms will be charged at the agreed price.
- Less than 30 days before the event: 100% of the confirmed number of rooms will be charged at the agreed price.

We reserve the right for printing errors and to adjust the already confirmed price in the event of price increases due to changes in taxes or other external price increases.

